

Retail H&S Forum: Risk Assessments

Review of Industry Practices

06/06/2018

Purpose

It is recognised that the Supplier members are undertaking similar work activities, but have a great degree of variation in the way that risk are identified and assessed. Recognising also that most addressed risks are the result of previous incident, there is value in sharing the contents of risk assessments in order to allow learning to be gained without having to experience an incident in the first place.

Scope:

To review all HSF member Risk Assessments and present a matrix of all risks identified by each party in relation to metering and revenue protection activities

Author/s:

Report prepared by ScottishPower, with a review of information provided by the following companies:

British Gas
EdF
E-on
n-Power
ScottishPower
SSE
Utilita

Context:

It is vitally important to learn from experience, but through sharing of knowledge and experience of others then it is possible to learn from others' experience without having to suffer an incident in the first place.

Project result:

The project has resulted in the production of 2 separate documents.

One is a matrix pertaining to the tasks undertaken during gas and electric metering operations. The second is pertaining to revenue protection operations.

In each case, every relevant risk assessment has been reviewed for all member companies with the results tabulated. This showed a wide variety of risks being considered, and crucially it showed a real variation in terms of the depth of identified risks across the member companies.

In all, 50 distinct risks were identified across all member companies in relation to metering activities. Considering this then be the full list of all applicable risks, the range of coverage across the group of 7 suppliers was 34 to 92 % of the complete listing.

In relation to revenue protection, 40 risks were identified with the range of coverage across the seven member companies being 28 to 98 % of the complete listings.

In order to ensure that best practice is being shared, additional detail is provided on a range of risks where it is considered that a member(s) have a unique, interesting or novel control method to address the risk.

With access to this document, any energy supplier or contractor undertaking metering or revenue protection activities will be able to compare their own risk assessments with this full listing from the HSF members, and will be able to target reviews, updates and take additional controlling actions to help reduce the risk of harm to their operatives, customers and members of the public.

Referenced text:

RHSF: Metering Risk Assessment Review

RHSF: Revenue Protection Risk Assessment Review

Disclaimer:

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